PUBLIC

Faster Payment System (FPS) Maintenance Notice

Dear Valued Client,

Due to FPS system maintenance, related services will be suspended during the following time slot, details as below:

Date:	29 November 2026 (Sunday)
Time:	1:00a.m. to 11:15a.m.
Affected services:	SC Pay (Pay / Receive), Scan & Pay, Payment Connect, SC Pay (FPS) Registration & Settings and FPS payment via merchant app & website, Add Money (Add Money into your SCB account), electronic Direct Debit Authorisation (eDDA)

Please make advance arrangement for your payments if necessary. We apologise for any inconvenience caused.

For any enquiries, please contact our customer service hotline at 2886 8888.

Yours faithfully,
Standard Chartered (Hong Kong) Limited

PUBLIC

「轉數快」系統維護通知

親愛的客戶：

由於「轉數快」須進行系統維護，相關服務將於以下時間暫停，詳情如下：

日期：	2026 年 11 月 29 日 (星期日)
時間：	凌晨 1:00 至早上 11:15
受影響之服務：	SC Pay (付款 / 收款)、掃描支付、跨境支付通、SC Pay「轉數快」登記及設定、透過商戶應用程式及網頁進行轉數快付款、存入 (存錢入渣打銀行戶口)、電子直接付款授權

如有需要，請提前安排相關繳付，不便之處，敬請原諒。

如有任何查詢，請致電客戶服務熱線 2886 8888。

渣打銀行(香港)有限公司謹啟