

Troubleshooting Steps for Splitflask Tumbler

How To Use Video Link:

<https://splitflask.com/pages/how-to-use>

1. The Lid is Leaking

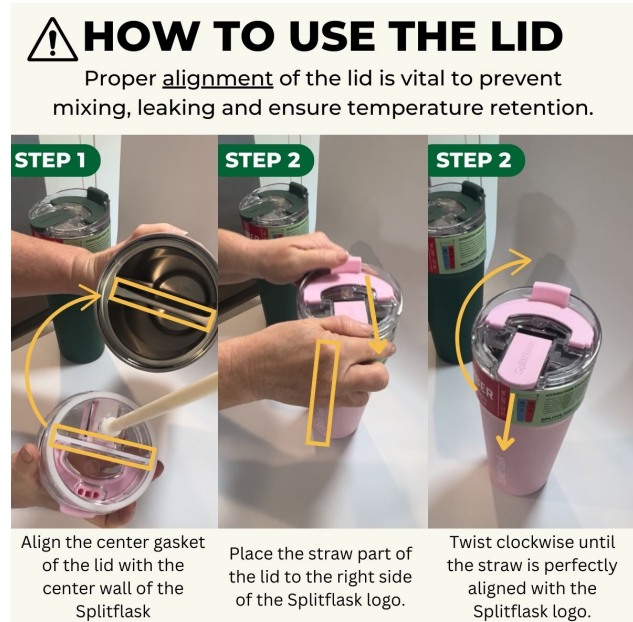
Solution: Please ensure the lid is properly aligned to create a secure seal. If the lid is not placed correctly, leaks may occur. Refer to the image for the proper steps to align the lid correctly.



Caption

2. Both Sides are Mixing

Solution: Ensure that the lid is aligned precisely. If it is even slightly off-center, both chambers will be exposed, causing the drinks to mix. Refer to the image below for step-by-step instructions on how to align the lid properly.



Caption

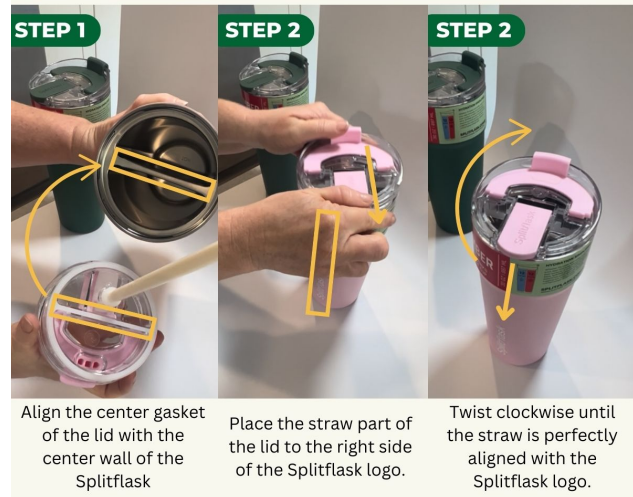
3. The Temperature is Not Lasting

Solution: Proper alignment of the lid is essential for creating an effective seal, which ensures temperature retention. If not aligned, heat or cold can transfer between chambers, reducing the tumbler's insulation efficiency.

Additionally, make sure to pour hot liquids into the side marked 'HOT' and cold liquids into the side marked 'COLD' for optimal performance. Refer to the images for guidance on how to align the lid and locate the Hot and Cold chambers of your Splitflask.

⚠️ HOW TO USE THE LID

Proper alignment of the lid is vital to prevent mixing, leaking and ensure temperature retention.



Caption



Caption

By following these steps, you can ensure the best performance from your Splitflask tumbler.