# GoMo+

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| **Monthly price of the subscription** | CHF 14.95.– |
| **Activation fees (incl. SIM card or eSIM)** | CHF 39.95.– |
| **Replacement SIM card or eSIM** | CHF 59.00.– |
| **Identity check by Post** | CHF 19.95.– |
| **Activation** | The subscription is active from the registration date of your order or from the transfer date of your number. |
| **Minimum term + Contract termination** | The minimum term of 1 month will be calculated as of the activation or the completed phone number porting. The contract can be terminated with 30 days' notice at the end of the minimum term. Termination request by chat at www.go-mo.ch/en/contact-us/ |
| **GTC** | The GTC are available at https://static.salt.ch/static/gomo/GTC_EN.pdf |
| **Customer care** | Online at www.go-mo.ch/en/contact-us/ |

# Content

## In Switzerland:

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| **Telephony** | Unlimited to all Swiss networks. Calls to special and short numbers (084x, 090x, 18xy) are not included. Incoming calls are free of charge. Listening to voice messages is free of charge. |
| **Wi-Fi Calling** | Available |
| **SMS** | Unlimited |
| **Data volume in 4G+, 5G/5G+** | Unlimited |
| **Maximum transfer speed** | When 4G+ and 5G/5G+ services are available, users benefit from speeds of up to 1,7 Gbit/s*. |
| **Network** | Network provider of GoMo is Salt.<br>Network check at www.go-mo.ch/en/our-coverage-map/. |

**Maximum speeds. The actual experienced depend on the number of users connected to the network and the capacity of the device connected to the network.*

## To and from abroad:

| | EUROPE zone |
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| • **International calls from CH**<br>• **Calls abroad (see table on the "Tariffs" page)**<br>• **Incoming calls abroad** | CHF 0.45.– per minute<br><br>Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark*, Faroe Islands, Finland, France* (including Corsica), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Luxembourg, Malta, Monaco, Netherlands*, Norway* (including Svalbard), Poland, Portugal (including Madeira and the Azores), Romania, San Marino, Slovakia, Spain (including the Canary Islands and the Balearic Islands), Sweden, United Kingdom* (excluding the Channel Islands: Jersey, Guernsey, Isle of Man), Vatican City. |
| **Internet abroad** | 5 GB included, then DayPass CHF 4.95.– / 24 hours or buy a Data pack (See section Data roaming options below for more informations) |
| **SMS** | CHF 0.25.– per SMS |

| | TRAVEL zone |
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| • **International calls from CH**<br>• **Calls abroad (see**<br>• **table on the "Tariffs" page)**<br>• **Incoming calls abroad** | CHF 1.95.– per minute<br><br>Argentina, Australia*, Bangladesh, Brazil, Bulgaria, Canada, Chile, China*, Colombia, Croatia, Dominican Republic, Estonia, Hong Kong, India, Japan, Latvia, Lithuania, Malaysia, Mexico, New Zealand*, Peru, Qatar, Republic of South Africa, Saudi Arabia, Singapore, Slovenia, Taiwan, Thailand, Türkiye, United Arab Emirates, United States of America* (including Alaska and Hawaii). |
| **Internet abroad** | DayPass CHF 9.95.– / 24 hours or buy a Data pack (See section Data roaming options below for more informations) |
| **SMS** | CHF 0.25.– per SMS |

| | WORLD zone |
|---|---|
| • **International calls from CH**<br>• **Calls abroad (see**<br>• **table on the "Tariffs" page)**<br>• **Incoming calls abroad** | Afghanistan, Albania, Algeria, Angola, Anguilla, Antigua and Barbuda, Armenia, Azerbaijan, Bahamas, Bahrain, Barbados, Belarus, Belize, Bolivia, Bosnia and Herzegovina, Botswana, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cayman Islands, Central African Republic, Congo, Costa Rica, Dominica, Ecuador, Egypt, El Salvador, Fiji, French Guiana, French Polynesia, Gambia, Georgia, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guernsey, Guinea, Honduras, Indonesia, Iraq, Isle of Man, Israel, Ivory Coast, Jamaica, Jersey, Jordan, Kazakhstan, Kenya, Kiribati, South Korea, Kosovo, Kuwait, Kyrgyzstan, Laos, Libya, Macau, North Macedonia, Madagascar, Maldives, Mali, Martinique, Mauritania, Mauritius, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Myanmar, Nepal, Nicaragua, Nigeria, Oman, Pakistan, Palestinian Territories, Panama, Palau, Papua New Guinea, Paraguay, Philippines, Puerto Rico, Réunion, Russia, Saint Kitts and Nevis, Saint Lucia, Samoa, Senegal, Serbia, Seychelles, Sierra Leone, Sri Lanka, Saint-Barthélemy, Saint-Martin, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Tanzania, Togo, Tunisia, Turks and Caicos Islands, |

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| | Ukraine, United States Virgin Islands, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam |
| **Internet abroad** | DayPass CHF 9.95.– / 24 hours or buy a Data pack (See section Data roaming options below for more informations) |
| **SMS** | CHF 0.75.– per SMS |

| | **FAR zone** |
|---|---|
| • **International calls from CH**<br>• **Calls abroad (see**<br>• **table on the "Tariffs" page)**<br>• **Incoming calls abroad** | CHF 3.45.– per minute<br><br>American Samoa, Aruba, Benin, Bermuda, Bhutan, Bonaire, Burundi, Cameroon, Cape Verde, Chad, Comoros, Democratic Republic of the Congo, Cook Islands, Cuba, Curaçao, Djibouti, Equatorial Guinea, Ethiopia, Eswatini, Gabon, Ghana, Guinea-Bissau, Guyana, Haiti, Iran, Lebanon, Lesotho, Liberia, Malawi, Mozambique, Namibia, New Caledonia, Niger, Rwanda, Saba, São Tomé and Príncipe, Sint Maarten, Sint Eustasius, Solomon Islands, Somalia, South Sudan, Sudan, Suriname, Syria, Tajikistan, East Timor, Tonga, Trinidad and Tobago, Turkmenistan, Uganda, Wallis and Futuna, Yemen, Zambia, Zimbabwe |
| **Internet abroad** | DayPass CHF 19.95.– / 24 hours or buy a Data pack (See section Data roaming options below for more informations) |
| **SMS** | CHF 0.75.– per SMS |

**Overseas territories are not included*
***Internet access via the mobile network is no longer available. To access the internet, you must connect to a Wi-Fi network.*
****From 03.10.2022, internet access via the mobile or satellite network will no longer be available. To access the internet, you will have to connect to a Wi-Fi network.*

| | **Planes, boats and satellite** |
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| **International calls** | CHF 14.95.– per minute |
| **Billing** | Billing per minute Every started minute is charged as a full minute. No charges for establishing a connection. |
| **SMS** | CHF 0.75.– per SMS |

**Data roaming options:**
When you first connect to the Internet, a Data DayPass is automatically activated for 24 hours and allows unlimited data access, including 1 GB at high speed. Beyond 1 GB, the speed is reduced to 128 kbit/s. For more information, visit **go-mo.ch/en/help/roaming-and-services-abroad**

**Available Data DayPass:**

| EUROPE zone | TRAVEL zone | WORLD zone | FAR zone |
|---|---|---|---|
| 5 GB included, then DayPass CHF 4.95.–/24 hours(1) | 1 GB at high speed. CHF 9.95.–/24 hours | 1 GB at high speed. CHF 9.95.–/24 hours | 1 GB at high speed. CHF 19.95.–/24 hours |

**Data packs:**
It is possible to buy Data Packs in order to surf while abroad. For this, you just need to access the costcontrol.go-mo.ch/roaming page via the mobile network (not accessible via Wi-Fi), then click on the zone you are in (EUROPE, TRAVEL, WORLD or FAR) and activate your Data Pack by clicking on it (valid for 365 days from activation).

**Available Data Packs:**

| EUROPE zone | TRAVEL zone | WORLD zone | FAR zone |
|---|---|---|---|
| 1 GB/CHF 9.95.– | 1 GB/CHF 19.95.– | 100 MB/CHF 9.95.– | 100 MB/CHF 49.95.– |

## Other costs:

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| **Paper invoice** | CHF 3.95.– per invoice |
| **Detailed paper invoice with call statement** | CHF 5.– per invoice |
| **Reminder fees** | CHF 30.– for the first reminder and up to CHF 75.– for each subsequent reminder. |
| **Suspension fees** | CHF 50.– per GoMo customer account |
| **Payment fees at Post Office** | CHF 4.45.– per payment at Post Office counter |
| **Invalid address / undeliverable postal mail** | The address is incorrect or was not updated after a move and, therefore, invoices and reminders cannot be delivered. CHF 9.95.– / invoice or reminder undeliverable |
| **Copy of a detailed invoice by post** | up to 6 invoices: CHF 9.95.– / request<br>from 7 invoices: CHF 19.95.– / request |
| **Copy of a detailed invoice by email** | up to 6 invoices: CHF 4.95.– / request<br>from 7 invoices: CHF 9.95.– / request |
| **Account statement (post or email)** | CHF 9.95.– / request |
| **Copy of contract (post or email)** | CHF 9.95.– / request |

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| **Processing fees - collection agency** | Processing fees after the debt has been transferred to the collection agency (at the earliest from the 70th day following the invoice date), depending on the amount of the debt:<br><br>Amount of the debt in CHF — Processing fees in CHF<br><br>1.– up to 20.– — 50.–<br>21.– up to 50.– — 70.–<br>51.– up to 100.– — 100.–<br>101.– up to 150.– — 120.–<br>151.– up to 250.– — 149.–<br>251.– up to 500.– — 195.–<br>501.– up to 1'500.– — 308.–<br>1'501.– up to 3'000.– — 448.–<br>3'001.– up to 10'000.– — 1'100.–<br>10'001.– up to 20'000.– — 1'510.–<br>20'001.– bis 50'000.– — 2'658.–<br><br>From 50‘000.– — 6% of the amount of the debt |
| **Immediate payment on the customer account** | Fees for immediate posting of the payment on the customer account balance, performed on Go-Mo.ch – GoMo Account.<br>CHF 0.95.– / payment |
| **Incorrect or missing payment reference** | Fix fee for the manual posting of a payment with an incorrect or missing QR reference.<br>CHF 5.– / payment |
| **Data protection enquiries** | Fee for processing data protection enquiries in accordance with Art. 19 of the Data Protection Ordinance.<br>Based on the effort involved up to CHF 300.– |