



## Full Online Access to Your Student's Account

EZSchoolPay is the best way to stay up-to-date and informed about your student's account. Say goodbye to last-minute balance notifications, inconvenient in-person payment processes, and complicated transactions.

## EZSchoolPay Makes Meal Payments Easy

- **Add Funds Securely**, conveniently, and directly into student meal accounts at any time.
- **Set low balance alert notifications** for when the account drops below a customizable amount.
- **View student meal transactions**, the past 30 days of activity, and the account balance.
- **Use the app to make payments** on Apple and Android devices.
- **Make other school-related payments**, including fees and dues:
  - Student activity fees
  - Club and Team dues
  - Field trip payments



## Start Your Account Today

Starting your **FREE ACCOUNT** is as easy as scanning the QR code below with your mobile device or visiting **[www.ezschoollpay.com](http://www.ezschoollpay.com)**



**[www.ezschoollpay.com](http://www.ezschoollpay.com)**



## Frequently-Asked Questions

### **Q: How does EZSchoolPay work?**

A: EZSchoolPay allows you to review transaction history, check balances, and receive low balance alerts from anywhere in the world at no cost 24x7x365.

### **Q: How do I sign up?**

A: To create an account, go to [www.ezschoollpay.com](http://www.ezschoollpay.com) and click "Register". After answering a few questions, you will receive a confirmation email. Click the link in the email and your registration is complete. Once logged in, you can associate your children using their school district name and child ID number.

### **Q: I forgot my password. How do I get a new one?**

A: Click the "Forgot Passord" link above the Password box. Fill in your email address and click "Submit". An email will be sent to you with your new password. Click the link in the email and change your password to something more familiar to you.

### **Q: How will I benefit from EZSchoolPay?**

A: You will not be left to wonder if the check or cash you sent to school actually made it to school (or, perhaps, was left in a backpack for two weeks!). Online payments may be done anytime, from any device by visiting the website, or the EZSchoolPay Mobile App, available for Android and Apple devices. Payments are typically available on your child's meal account within 10-15 minutes.

### **Q: What forms of payment are accepted?**

A: The payment types are determined by you school or school district; however, typically Visa, Mastercard, and Discover are accepted.

### **Q: How do I know the EZSchoolPay site is secure?**

A: EZSchoolPay has security measures in place to protect the loss, misuse, and alteration of the information under our control. The system is fully compliant with all security regulations and Payment Card Industry (PCI) requirements. All transactions use 256-bit encryption and your credit card information is protected by the most sophisticated internet security available.

### **Q: What do you do with my personal information?**

A: We never sell or publish your personal information – it is only used to receive credit card payments for your child's meal account and/or other school-related fees. Our complete Privacy Policy is available on [www.ezschoollpay.com](http://www.ezschoollpay.com).

### **Q: What is the Convenience Fee?**

A: A convenience fee is assessed for each transaction when you use EZSchoolPay's online payment service to add funds to your student's account. This fee is a flat dollar amount and covers the cost of processing your electronic payment and providing this convenient alternative payment channel. Your school or school district may choose to subsidize some, all, or none of the costs of providing this convenient service.